

## Working Scope of Practice Outline for Peer Support Workers

What IS Scope of Practice	What is NOT Scope of Practice
<b>Building Connections with Clients</b>	
Rapport building between PSW and client.  Utilizing lived experience to facilitate client trust.  Relevant administration duties.	Friendship or relationships outside of work .  Improper disclosure of personal experiences.  Regular administrative duties or reception.
<b>Clinical Engagement with Clients</b>	
Motivational interviewing / Mental health first-aid.  Documentation (non-clinical lens) of client updates or appointment dates for team usage.  Assistance in specific medical circumstances such as overdose and/or Basic Life Support.	Therapeutic interviewing / Counselling.  Clinical documentation/ clinical assessments, capacity assessments.  Providing medical advice or medical interventions, such as wound care.
<b>System Navigation</b>	
Resource finding and directing for clients.  Supporting clients in making safer life choices (whatever that looks like for them).  Support for executive functioning among clients.  Capacity building for clients, such as, supporting a visit to the bank.  Attending housing viewings with clients.  Assisting clients to obtain identification cards.  Assisting client with income support applications.  Advocacy and education for both clients and healthcare professionals.	Dictating activities to clients.  Privileging an approach to recovery over other options.  Running errands for clients or other staff members.  Doing things for clients (such as attending housing, court appointments, bank appointments, etc. on their behalf).  Clinical assessments related to housing.  Medical or mental health assessments.  Being utilized as a mediator between healthcare professionals and clients for difficult conversations.
<b>Providing Supplies to Clients</b>	
Providing harm reduction supplies to clients (such as new needles) in tandem with education and resources	Providing supplies with no education, further engagement, coaching or broader resources suggestions.

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Providing basic needs items (food, water, clothing)	
<b>Professional Development</b>	
Continue learning for own practice Utilize self-awareness to model behaviors for clients and maintain own recovery	No professional development Lack of personal reflection on practice.